

Client Registration Dr / Mrs / Ms / Miss / Mr / _____ DOB: _____ Age: _____ Title: First Name: _____ Last Name: _____ Address: _____Post Code: ___ Suburb: Mobile: Home/Work Phone: Email: Occupation: Did you hear about us through: Instagram Facebook Friend Google Other Recent Skin Treatments: (Including recent injectables) Allergies: Medical History: Medications: (Including supplements + Roaccutane) When did you last have prolonged exposure to the sun? (eg. Beach, Swimming, Skiing) Have you been to a Solarium/used Fake Tan in the last 4 weeks? YES/NO (Please circle) Have you ever had a cold sore? YES/NO Do you smoke? YES/NO (Please circle) Have you ever been a patient of: Dr Charles Cope, Dr Nicholas Lotz or Dr Fred Clarke (Please circle) What are your main concerns? ☐ Pigmentation Spots ☐ Facial Redness & Flushing ☐ Wrinkles **Broken Vessels** Fat Reduction Skin Texture **Unwanted Hair** Other _____ Acne and other scars



General Terms and Conditions including Cancellation/Postponement Policy

All initial consultation appointments or consultations regarding a new treatment will require a prepaid fee of \$80, redeemable against retail products on the day or against a treatment service within the first month of your consultation. This is likely to include a VISIA complexion analysis, which allows a quantitative analysis of your skin problems.

Understanding your skin health and anti-ageing concerns is an essential key to providing you with the best solutions and program tailored to you.

Our extensive range of medical grade cosmeceutical skin care products for use at home, and our medical grade treatments are carefully selected to ensure that we deliver only the best treatments to you. Beautiful skin doesn't just happen, it takes the right advice and your commitment. Many medical grade lasers require adequate skin preparation prior to having the treatments to achieve the best result and minimise potential complications following the treatments.

All laser treatments costing more than \$300 require a 30% deposit on booking.

THAT THE DISCLOSURES REFERRED TO HEREIN WERE MADE TO ME.

If the client doesn't attend the booking and doesn't give 48 hours' notice the deposit will be forfeited. If the treatment has been prepaid as a part of a discount package no extra deposit is required, however failure to attend and give the required notice (as listed above) will result in a significant penalty - for most treatments the penalty is loss of that day's treatment. Thank you for your cooperation with this policy.

All prepaid packages and specials are non-transferable or refundable and have an expiry date. Please read the information about the individual deal regarding expiry dates, as these cannot be extended.

All purchases of treatments/products accrue Loyalty Reward Points which can be used to get a discount on future visits. They can be used in conjunction with any treatment/product except for Injectables and treatment packages.

I have read and understand the cancellation policy

☐ I have read and understand the cancellation policy
I have read and understand the importance of skin preparation prior to advanced laser treatments and understand that I may be turned away for treatment if my skin is not adequately prepared
\square I would like to receive a \$50 birthday voucher, specials and discounts via email. (You can unsubscribe at any time.)
☐ This Clinic complies with the current laws regarding your privacy. I have had the opportunity to read and understand the privacy policy of this clinic.
ACKNOWLEDGEMENT: BY MY SIGNATURE BELOW, I CERTIFY THAT I HAVE READ AND FULLY UNDERSTAND THE CONTENTS OF THE TERMS AND CONDITIONS AND THE CANCELLATION POLICY, AND

Signature:	Date:	